# Data Matters: Managing Data to Improve Decision Making for Today & Tomorrow

Neil Menezes

Consultant to CIF



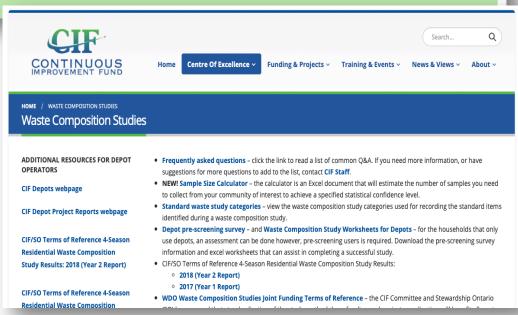
# **Waste Composition Studies: Status Update**

- Year 3 (2018/2019):
  - The CIF is wrapping up it up now
- Year 4 (2019/2020):
  - consultants being hired this summer
- Year 5 (2020/2021):
  - REOI will help us secure the study locations
  - Opportunities still available
- Special Note:
  - Study selection criteria to be evaluated summer 2019



# **Waste Composition Studies: Resources Available**





- Summary reports available on CIF website:
  - Year 1 (2016/2017)
  - Year 2 (2017/2018)
  - Year 3 (2018/2019)
    - dataset will be available this summer
- CofE:
  - Waste Composition Studies Hub
  - Guides

# **Today's Line Up**

- Sandra Brunet, Manager of Environmental Operations & Tracy Quinn Strasser, Waste Diversion Supervisor, City of Barrie
  - Big change many options Data modeling for the decision-making process
- Rachel Vaillancourt, Senior Environmental Engineer, Region of Waterloo
  - Developing data collection, analysis & decision procedures for MRF investment evaluation
- Dan Lantz, Principal, Crow's Nest Environmental
  - Learnings from BC could improve your Blue Box program

# Waste Composition Strategy Development (1059) & FPR/IPR Transitional Support Project (1041)



Tracy Quann-Strasser & Sandra Brunet
City of Barrie



# **Waste Composition Strategy Development (1059)**





## **Project Goal**

To develop a 5-year strategy for waste composition studies

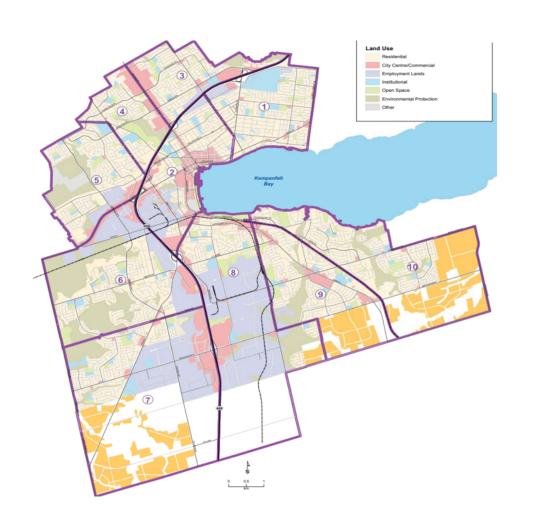
#### Results

- Allocate budget to get best representative dataset
- Estimate the validity / confidence of the strategy

## **For more information**

Sandra.Brunet@barrie.ca | <u>Tracy.Quann-Strasser@barrie.ca</u> www.barrie.ca

# **Waste Composition Strategy Development**



#### 1. Socio-Demographic starting point:

- Barrie's 10 Municipal Wards
- Known factors affecting waste generation:
  - Income
  - Housing type
  - Population density

#### 2. Analysis of Variance (ANOVA)

Consolidated 10 wards to 3 study areas

# **Waste Composition Strategy Development (1)**

- Getting the most out of our limited budget:
  - Step 1: Split between SF & MR
  - Step 2: Allocated across sample areas

| Study Block      | Ward Number        | # SF HH Sampled          |
|------------------|--------------------|--------------------------|
| SF – 1           | Wards (3,6,7,8,10) | 210 SF HH                |
| SF – 2           | Wards (9,5,4,1)    | 160 SF HH                |
| SF – 3           | Ward 2             | 20 SF HH                 |
|                  | Ward Number        | # MF Buildings Sampled   |
|                  | Wara Namber        | # Wil Dullulligs Sampicu |
| MR – 1           | Wards (3,6,7,8,10) | 4 Buildings              |
| MR – 1<br>MR – 2 |                    |                          |

# **Waste Composition Strategy Development (2)**

- Other suggestions:
  - Reducing households per sample
  - Prioritize sample size over seasonality
  - Consider other factors in MR programming
  - Review the assumptions regularly and be flexible





# **Waste Composition Strategy Development (3)**

# **Key Takeaways**



- Results of study to be used for procurement purposes
- Will be changing sampling strategy from the current collection day based sampling to a ward based sampling
- Combining 10 Wards into 3 unique samples
- Improve efficiency and maximizing budget by running one audit a year
- An important exercise to assist data collection strategies
- It provides more confidence in future results

# **FPR/IPR Transitional Support Project (1041)**

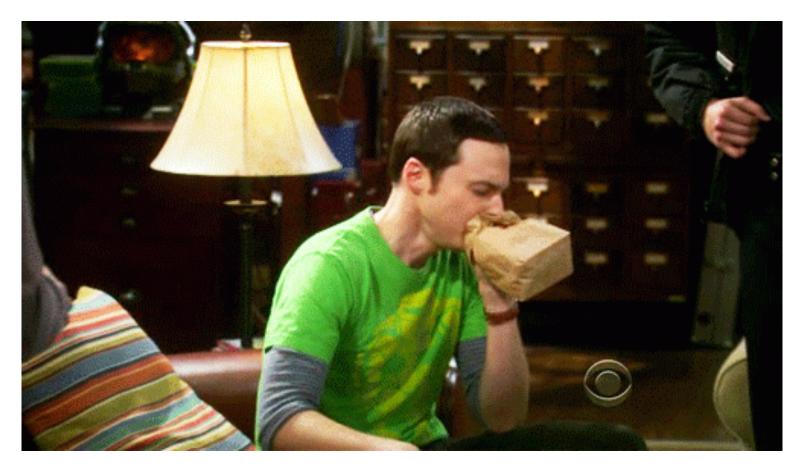


# **Uncertainty?**



Source: <u>Tenor.com</u>

# Help!!



Source: giphy.com

# **Project Purpose**



# **How? – Project Approach (1)**

#### **Phase 1: Project Initiation**

- Identify gaps, risks and scenarios for modelling
- Develop project plan and report framework

#### **Phase 2: Data Collection**

- Identify requirements for each scenario, relevant data sources & a data collection plan
- Data types included:
  - Contract requirements
  - Contract cost and payment structure
  - Municipal administration & promotion & education costs
  - Tonnage information
  - Other financial information

# **How? – Project Approach (2)**

#### **Phase 2: Data Collection**

- Data Sources included:
  - DataCall (2013-2017)
  - Collection Contractor Contract and Schedules
  - Waste Audits
  - Historical Commodity Prices
  - Projected Generation for Recyclable Materials
  - City of Barrie Census Data
  - Costs and Demographics
  - City of Barrie 2014-2018 Collection Contact Price Per Tonne

# **How? – Project Approach (3)**

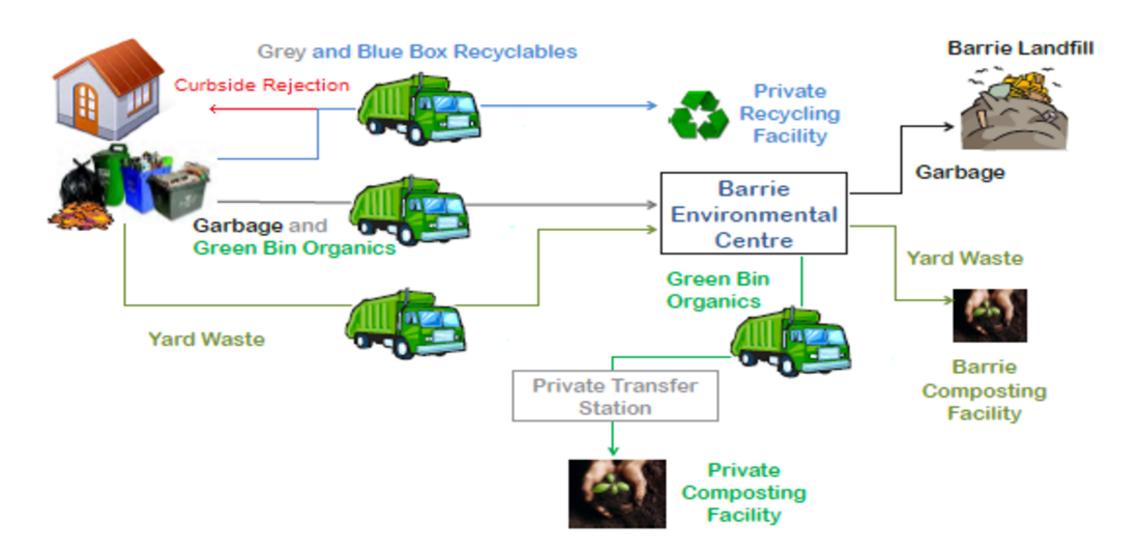
#### **Phase 3: Financial Modeling and Analysis**

- Developed current operational & financial flows
- Material & financial flowchart of current services developed model
- Assessed operational changes & adjusted the model for each scenario
- 6 scenarios quantitatively & qualitatively

#### **Phase 4: Reporting**

Draft report, analysis of results, summary presentation

# **Baseline – Current Operation**



# **Scenarios Modelled**

| Non Transitioned   | Transitioned  |
|--|---|
| Status Quo = current state                                       | Municipality operating as Contract  Manager – 100% funding for Blue  Box Program only |
| Status quo with <u>reduced</u> funding allocation provided by SO | SO fully responsible for Blue Box<br>Program  |
|  | Individual Producer Responsibility option 1   |
|  | Individual Producer Responsibility option 2   |

# **Scenario Analysis Framework**

| Factor                  | Scenario 1 | Scenario 2 | Scenario 3 | Scenario 4 | Scenario 5a | Scenario 5b |
|-------------------------|------------|------------|------------|------------|-------------|-------------|
| SO - Funding Allocation | *          | <b>√</b>   | <b>√</b>   | <b>√</b>   | <b>√</b>    | <b>✓</b>    |
| SO – Eligible<br>Costs  | *          | *          | <b>√</b>   | <b>√</b>   | <b>√</b>    | <b>√</b>    |
| Marketing<br>Revenue    | *          | ×          | <b>√</b>   | <b>√</b>   | <b>√</b>    | <b>√</b>    |
| Service<br>Contracts    | *          | *          | <b>√</b>   | <b>√</b>   | <b>√</b>    | <b>√</b>    |
| Contamination<br>Target | *          | *          | <b>√</b>   | *          | <b>√</b>    | *           |
| Materials<br>Collected  | *          | *          | <b>√</b>   | <b>√</b>   | <b>√</b>    | <b>√</b>    |

**x** = no change **√** = change

# Summary Results – Model

| Eligible Costs  Blue Box Program Contract Costs  Municipal Costs  Administration Costs less: Revenue Eligible Net Costs Contribution received Ineligible Costs  Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs Ineligible Net Costs Ineligible Net Costs  Summary  Total Costs Iess: Contribution received | 2018-2022                             | Scenario 1 | Scenario 2 | Scenario 3 | Scenario 4 | Scenario 5 |
|--|---------------------------------------|------------|------------|------------|------------|------------|
| Municipal Costs  Administration Costs  less: Revenue  Eligible Net Costs  Contribution received  Ineligible Costs  Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs  | Eligible Costs                        |            |            |            |            |            |
| Administration Costs  less: Revenue  Eligible Net Costs  Contribution received  Ineligible Costs  Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs   | Blue Box Program Contract Costs       |            |            |            |            |            |
| less: Revenue Eligible Net Costs Contribution received Ineligible Costs Additional Garbage Collection Costs Additional Landfill Costs Waste Connections Break Contract Cost Municipal Costs Administration Costs Ineligible Net Costs Summary Total Costs  | Municipal Costs                       |            |            |            |            |            |
| Eligible Net Costs Contribution received Ineligible Costs Additional Garbage Collection Costs Additional Landfill Costs Waste Connections Break Contract Cost Municipal Costs Administration Costs Ineligible Net Costs Summary Total Costs  | Administration Costs                  |            |            |            |            |            |
| Contribution received  Ineligible Costs  Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs  | less: Revenue                         |            |            |            |            |            |
| Ineligible Costs  Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs   | Eligible Net Costs                    |            |            |            |            |            |
| Additional Garbage Collection Costs  Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs   | Contribution received                 |            |            |            |            |            |
| Additional Landfill Costs  Waste Connections Break Contract Cost  Municipal Costs  Administration Costs  Ineligible Net Costs  Summary  Total Costs  | Ineligible Costs                      |            |            |            |            |            |
| Waste Connections Break Contract Cost  Municipal Costs Administration Costs Ineligible Net Costs  Summary  Total Costs   | Additional Garbage Collection Costs   |            |            |            |            |            |
| Municipal Costs Administration Costs Ineligible Net Costs Summary Total Costs  | Additional Landfill Costs             |            |            |            |            |            |
| Administration Costs Ineligible Net Costs Summary Total Costs  | Waste Connections Break Contract Cost |            |            |            |            |            |
| Ineligible Net Costs  Summary  Total Costs   | Municipal Costs                       |            |            |            |            |            |
| Summary Total Costs  | Administration Costs                  |            |            |            |            |            |
| Total Costs  | Ineligible Net Costs                  |            |            |            |            |            |
|  | Summary                               |            |            |            |            |            |
| less: Contribution received  | Total Costs                           |            |            |            |            |            |
|  | less: Contribution received           |            |            |            |            |            |
| City of Barrie - Incurred Costs  | City of Barrie - Incurred Costs       |            |            |            |            |            |
| Difference with Scenario 1   | Difference with Scenario 1            |            |            |            |            |            |

# **Dashboard**

|   | States 4ee | leanilianed | Transiliered<br>Connecily -<br>Contract | Transitioned<br>Community - 50<br>Responsibility | Proi<br>Bropos |
|---|------------|-------------|---|--|----------------|
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| Castrael Casts  |            |             |   |  |                |
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| Direct Carbaide Callection Coal                       |            |             |   |  |                |
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| Promotion and Education Conto:                        |            |             |   |  |                |
| Administration Staff Cont                             |            |             |   |  |                |
| Total Plac Pos Propolice & Education Halorial Cont    | l•         |             |   |  |                |
| Interest on Municipal Capital                         |            |             |   |  |                |
| Administration Conto                                  |            |             |   |  |                |
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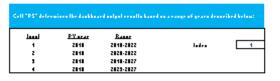
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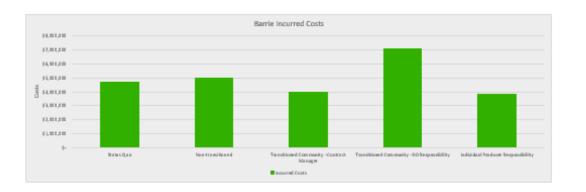
| ile Costs   |     |     |  |  |
|---|-----|-----|--|--|
| Additional Garbage Collection Conto               | •   | •   |  |  |
| Additional Landfill Conta                         | •   | •   |  |  |
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| Interest on Municipal Capital                     | • . |     |  |  |
| Administration Conto                              | • . | • . |  |  |
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#### SUMMARY

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| Iran: Caalrikalian Rearised | • |   | . 6 | . 6 | . 4 |  |
| Incurred Curts              |   |   |     |     |     |  |







# **Key Findings**



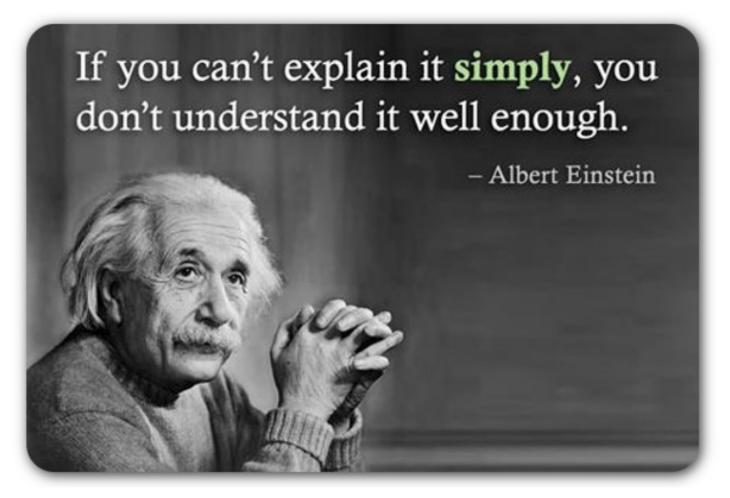
- Scenario 5a provides the best financial outcome followed by Scenario 3
- Scenario 2 if choose not to transition under a-BBPP
- Scenario 4 provides the worst financial outcome followed by Scenario 5b
- Difference between is largely reduced if implementation is post 2022

# **Recommendations? – Keep Going!**

- Review waste management contracting strategy for post 2022
- Explore potential break costs with Collection Contractor
- Explore potential costs associated with curbside rejection rate increases
- Conduct medium to long-term human resource planning
- Undertake continuous update of the financial model as new info becomes available



#### **Lessons Learned!!**



Source: pinterest.ca

# Developing Data Analysis, Collection and Decision Procedures CIF Project #935



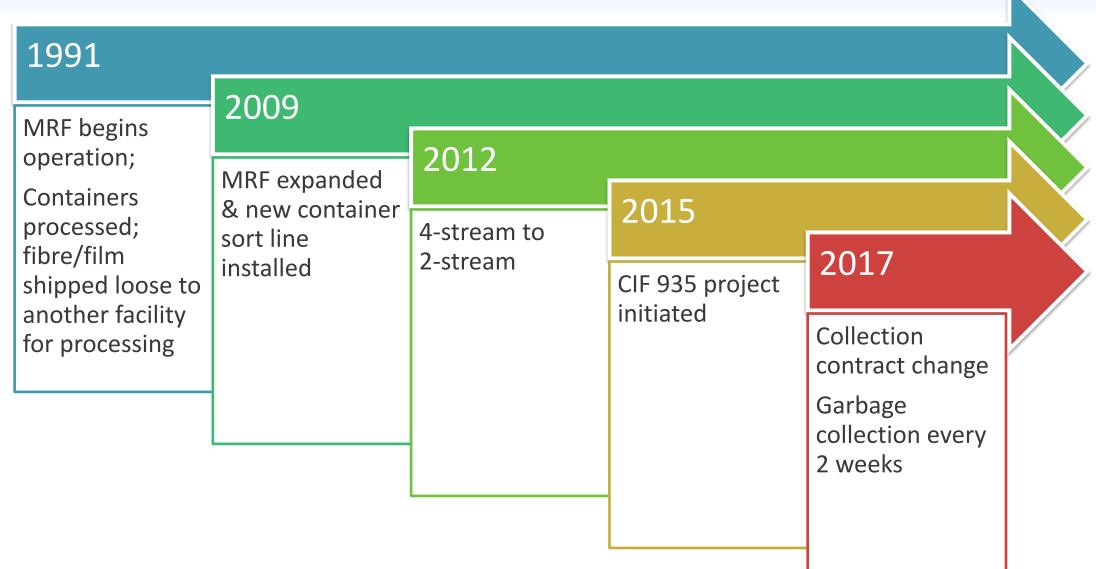
Rachel Vaillancourt
Regional Municipality of Waterloo



# **Project Highlights**

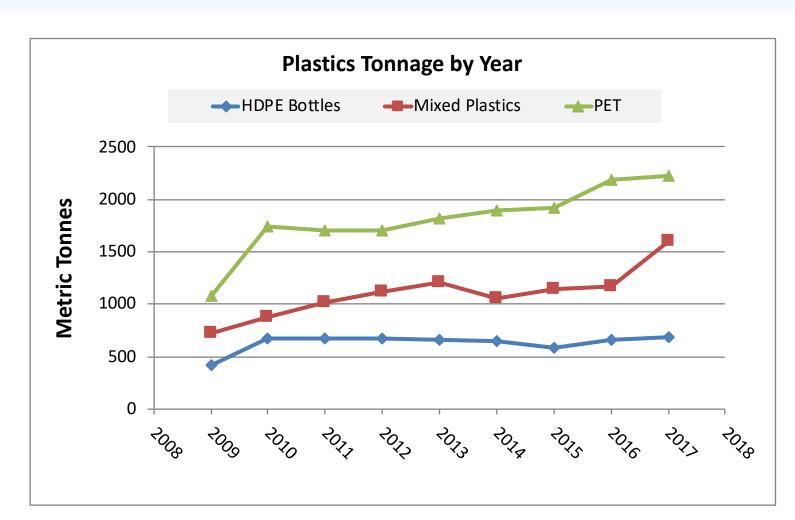
- Project goal: equipment upgrades
  - Infeed conveyor, optical sorter, glass breaker & Programmable Logic Controller (PLC)
- Impacts:
  - Reduced operating costs & increased capture & diversion
- More information:
  - rvaillancourt@Regionofwaterloo.ca
  - https://www.regionofwaterloo.ca

# **Background**



#### **Issues Observed**

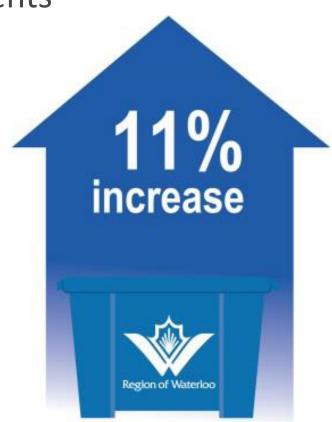
- Infeed conveyor
  - Material roll back, down the steep incline
- Glass breaker
  - Unable to keep up with increased volume of glass resulting from switch from 4-stream collection to 2stream
- Optical sorter
  - Container tonnage was increasing & concern that optical sorter was not keeping up with increased volume



#### **Additional Considerations**

 We had money in budget for equipment replacements based on equipment age

- The PLC that ran the container sort line was not communicating well with the equipment causing significant down time
- Anticipated increase in recyclables due to garbage collection changes
- Compaction on trucks
- Legislative changes & uncertain timelines



# **Making Informed Decisions**

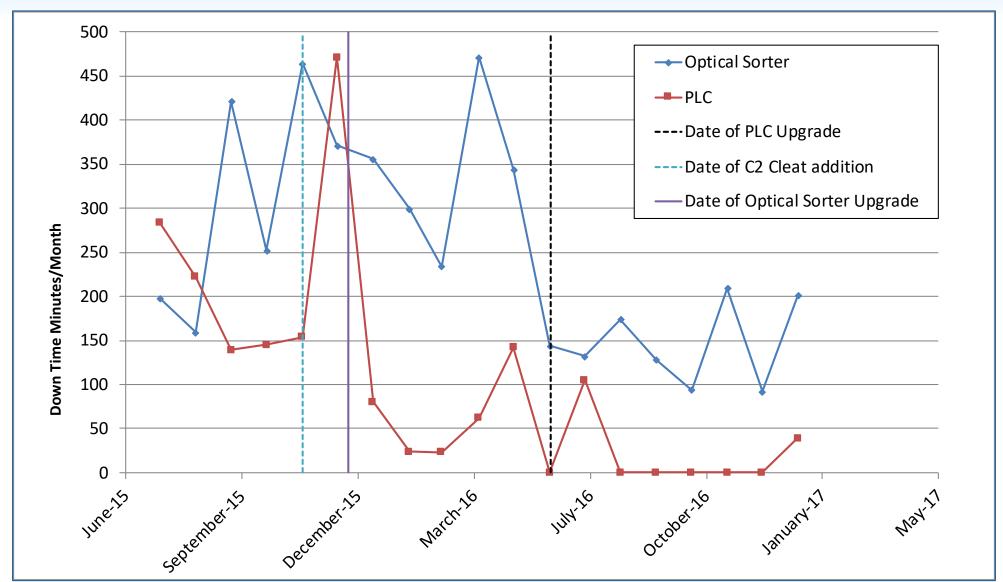




# **Data We Were Collecting**

| Data                          | Value                                    | <b>Approximate Cost</b> |
|-------------------------------|--|-------------------------|
| Downtime by equipment         | Confirm correct equipment being upgraded | Low                     |
| Maintenance cost by equipment | For cost benefit Analysis                | Low                     |

# **Tracking Downtime**



# **Data We Needed**

| Data                    | Value   | Approximate Cost |
|-------------------------|---|------------------|
| Process Flow Audit      | Evaluate equipment efficiency, capture              | \$10K            |
| Feasibility Studies     | Provide multiple options for solutions              | \$4K             |
| Cost Benefit Analysis   | Evaluate payback                                    | \$15K            |
| Time and Motion Studies | Evaluate effects from ongoing equipment adjustments | Low              |

# **Process Flow Audit Highlights**

- 91% capture rate for PET & 92% capture rate for HDPE
- Confirmed that 33% of glass was not captured by the glass breaker
- Perforator was not perforating plastics but overall it didn't have significant effect on capture
- Other issues observed were not the result of equipment being undersized
  - The problem could be solved with better management of the material flow

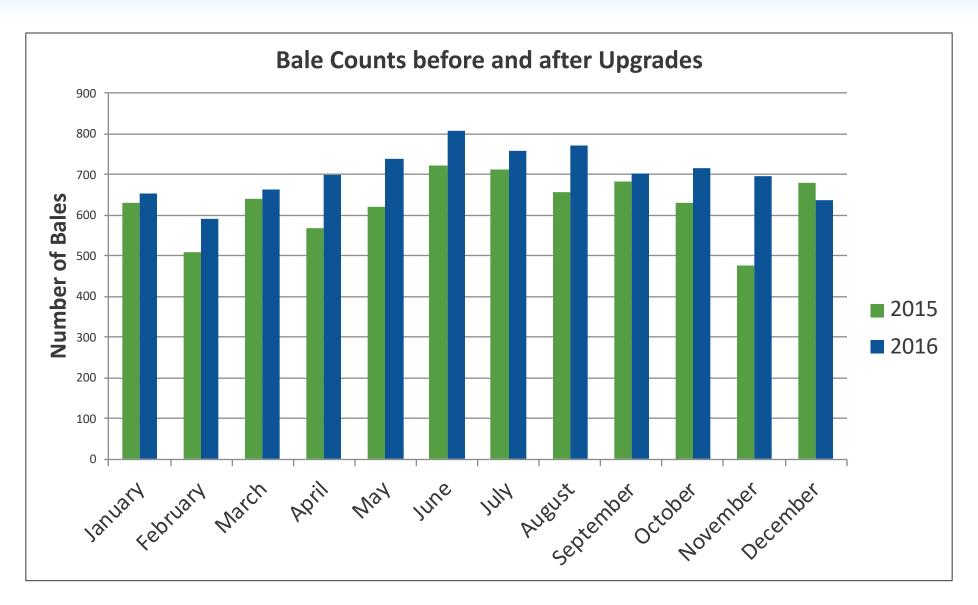
# **Project Highlights**

- Process flow audit provided good baseline data
  - Showed success of low cost software upgrade for optical sorter
  - Recommended: Drum Feeder, Trommel screen to break glass & get it out early & manage flow
  - Perforator maintenance not necessary
- Cost Benefit Analysis
  - 2-year timeframe due to pending legislation changes
  - Full glass breaker replacement made most sense
  - Cost for drum feeder & trommel screen est. \$500K
     vs. actual cost for glass breaker replacement \$160K



Image source: Carr Industrial

# **Measuring Success (1)**



# **Measuring Success (2)**



- In the 10 months since glass breaker was installed, only one instance of downtime & minimal costs for maintenance
- More glass is being captured:
  - estimate 1.8 tonnes more/day
- Post installation audit showed:
  - 97% of glass being captured up from...
  - 67% prior to replacement

# **Key Message**

| <b>Projected Cost</b> | Actual Cost | Savings |
|-----------------------|-------------|---------|
| \$ 550K               | \$ 265K     | \$ 285K |

\*Actual cost includes process flow audit & feasibility study cost





# **Learnings from British Columbia**

Daniel Lantz, Principal





#### **Key Takeaways**

- Role for municipalities if desired
- Important to know and understand your program
  - Have data on program available
  - Be able to explain potential of your infrastructure to meet needs of stewards
  - Be flexible
- More information:
  - dlantz@crowsnestenvironmental.com
     www.crowsnestenvironmental.com
  - **-** 416-986-7733

#### **Service Delivery – Collection**

- Municipalities maintained control of collection
  - Option to have RecycleBC do collection, e.g., City of Vancouver, Prince George
- Single stream or two stream possible
- Payment per household
  - Varying rates for single stream, two stream, curbside, multi-family
- Over 210 depots across province
  - Mix of Encorp, municipal & privately held
  - Only collection point for PS (colour separated) & film
  - Now collecting all multi-laminated plastic films
- Payment per tonne

# **Service Delivery – Processing (1)**

- One overseeing body
- Receiving, Consolidation and Transfer facilities (RCT)
  - No sorting, baling and shipping only
- Pre-Conditioning Facilities (PCF)
  - Minimal sorting (fibres from containers only, steel and glass removal)
  - No plastics or aluminum sorting
- Container Recovery Facility (CRF)
  - Plastics, aseptics, polycoat & aluminum sorting
- Use of municipal and private sector facilities in addition to plants owned by overseeing body

### **Service Delivery – Processing (2)**

### 31 RCTs

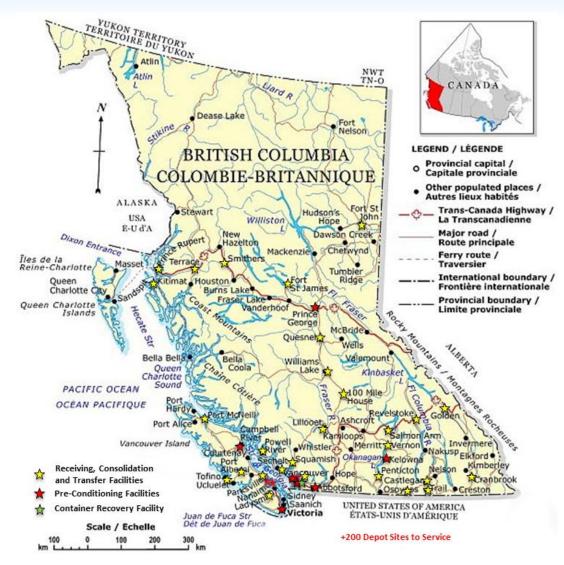
Receiving, Consolidation & Transfer Facilities

#### 15 PCFs

Pre-Conditioning Facilities

# 1 CRF

Container Recovery Facility



- Focus on capabilities& efficiency of network
- Repurposed plants
- Reduced unnecessary capital investment

#### **Data Management**

- Daily reporting of inbound tonnes
  - By facility, by truck, by stream
  - By depot, by material
- Monthly reporting of outbound tonnes
  - By material, by market
- JIT & monthly summary reporting of audit results
  - By source, by material stream, by material (50 materials)
  - >14 tonnes of materials randomly audited each month
- Additional reports on throughput and recovery rates by facility
  - Important to track operations very closely re: mass balance, control of outbound tonnes vs. inbound audit results



#### **Key Performance Indicators**

- Recovery rate & residue rate
  - Is the system capturing material as expected?
  - Where is the leakage?
- Productivity
  - Efficiency in operations where is the weakest link?
  - Where is the leakage?
- Mass balance
  - Where does everything flow?
  - Where is the leakage?



#### **Preparing for Transition – Learning from BC**

- Know & understand your program
- Know your capabilities
- Know your shortcomings
- Know where you can add value
- Know what you want
- Look at options where collaboration provides a better value proposition
- Prepare a business plan
- Be flexible



### **Transition – Learning from BC**

- Transition does not mean full loss of control
  - Partnership approach to materials management
- Transition means harmonization which can be beneficial
  - Easier messaging & education
  - Less frustration for residents
  - More consistent inbound material
- Look for win-win



### Thank you

Thank you for your time this afternoon

Daniel Lantz Crow's Nest Environmental 416-986-7733

