Starting Up Soon...







Welcome Back



This Afternoon's Agenda

- Keeping the Business Going During Transition
- Afternoon Break
- Cost Models: Who's Used Them & Do They Work?
- Summary & Concluding Remarks



Keeping the Business Going During Transition

Carrie Nash, CIF



How Do We Prepare?

- There's work to be done at the curb & in our MRFs, we need:
 - Smart approaches to manage difficult materials
 - To optimize overall MRF performance
 - To know stop counts
 - To share lessons learned from our municipal colleagues



Panelists

- Carrie Nash, CIF
 - Continuous Improvement in Action: CIF Training Updates & New Opportunities
- Catherine McCausland, City of Guelph
 - New Glass Clean Up System Hits the Mark
- Jen Addison, City of Hamilton
 - Maximizing Revenues at the MRF
- Jamie Delaney, Muskoka
 - GIS Collection Point & Service Level Mapping
- Carrie Nash, CIF
 - Trends from 5 MRF Mass Balance Studies: how the findings can help you

Continuous Improvement in Action: CIF Training Updates & New Opportunities

Carrie Nash
CIF Project Manager



Communications 2.0



- Delivered yesterday
- 20 participants
- Developing messaging that supports & encourages behaviour change through:
 - Use of stories
 - Connecting with 'identity' of your target audience
- Second delivery to be made available upon demand

Strategic RFPs for Recycling

- Delivered yesterday
- 20 participants
- Fundamentals of RFP/tender drafting in plain language to help you understand the "why" behind the clause
 - Force Majeure
 - Change of Laws



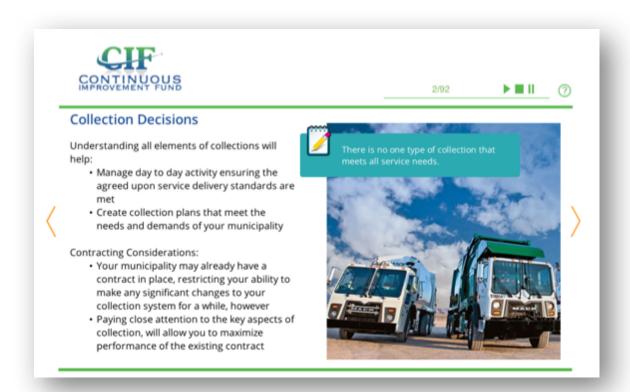
Upcoming Online Fundamentals

9-module course covering:

- Introduction to Blue Box Program
- Planning, CSA & FSA
- Markets
- Processing
- Collections
- P&E
- Policies
- Measuring & Monitoring
- Presenting a Plan



Online Fundamentals



- Completely online, & can be accessed from your smart phone or tablet
- Fully narrated, 21 hours in total
- Requires learners to complete quizzes & case study exercises
- A 2-hour, 100 question exam is required for completion

Watch for a CIF bulletin next week to enroll for May 29 start date!

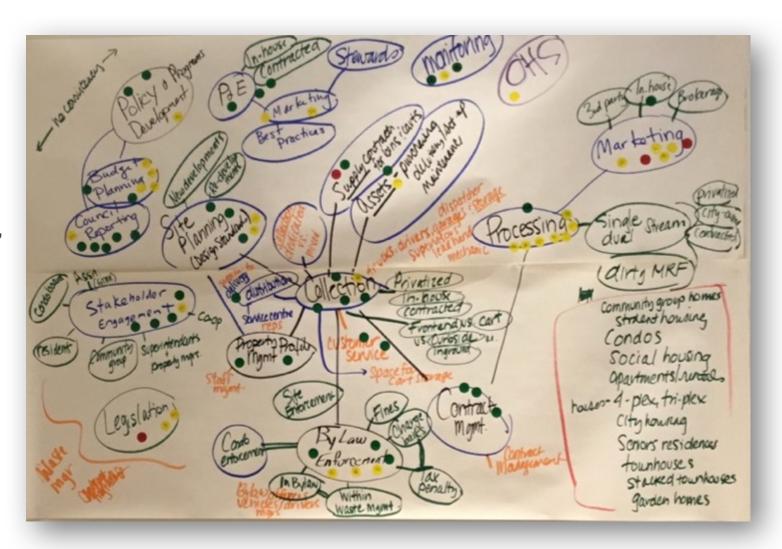
CIF Working Groups

- Collections
 - Cost model initiated
- Depots
 - Cost model, web resources
- MRF
 - Cost model, better practice development



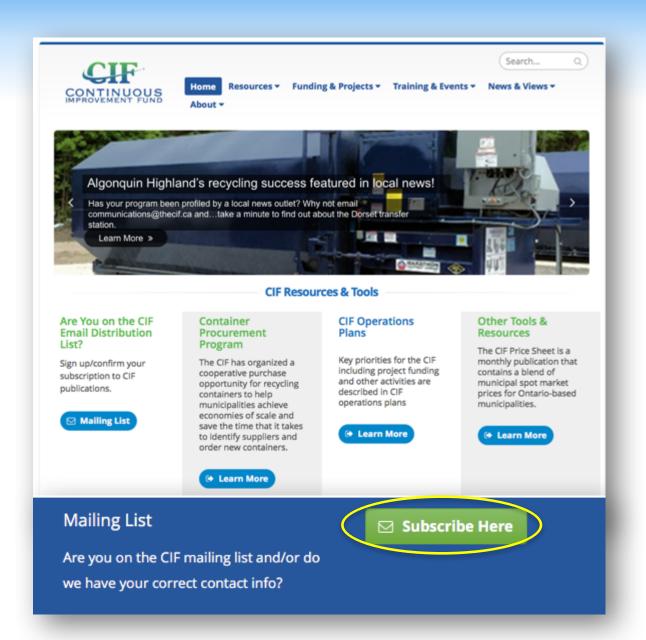
Multi-Residential Program Working Group

- Meets monthly
- Addressing:
 - P&E, common challenges & solutions, benchmarking KPIs
- Developing recommendations report for transition under WFOA



Get Involved!

- Mike Birett
 - Collections
- Gary Everett
 - Depot & website updates
- Carrie Nash
 - MRes, MRF & Training
- Bradley Cutler
 - Waste audits





Glass Sorter CIF Project # 876

Catherine McCausland
Corporation of the City of Guelph



Project Highlights

Project goal: Remove contaminants from our mixed broken glass stream

 Impacts: We were able to consistently remove over 15% of the contaminants in our glass & market this material

- More information:
 - catherine.mccausland@guelph.ca
 - www.guelph.ca

Overview (1)

PURPOSE

 Purchase a system that could remove contaminants from the mixed broken glass stream produced in a single stream MRF

CHALLENGES

- How do you remove shredded paper & smaller contaminants from mixed broken glass
- How do you do this consistently during changing Canadian climatic conditions

Overview (2)

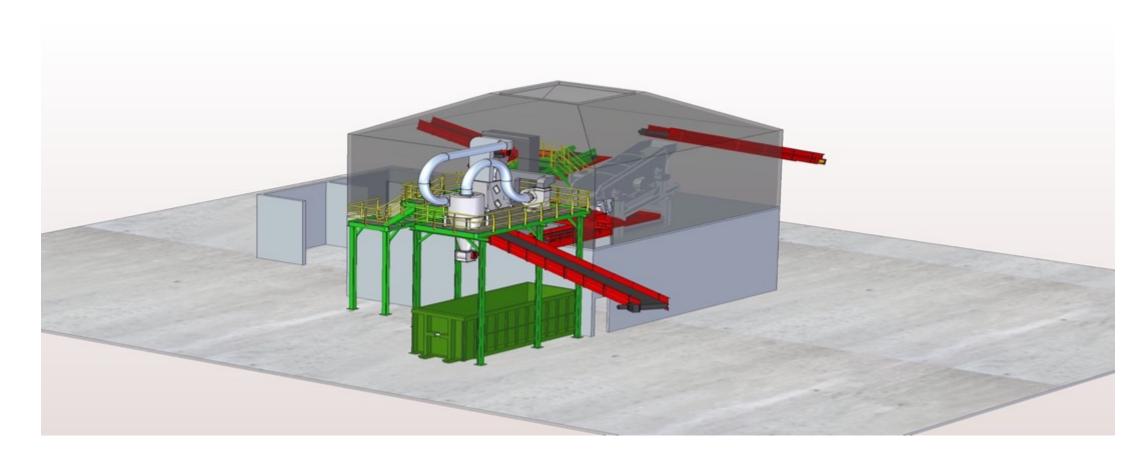
STRATEGY

- Test the equipment while running our exact material mix
- Verify that the test would produce accurate results
- Duplicate some of the harshest conditions that this equipment would be operating under

EXPECTING THE UNEXPECTED

- Vibrations while screen was operating
- Structural issues

PROCESS



Separation

Spalek Screen



■ Large Fraction (12%)



Small Fraction & Fines Combine for 26% of the Incoming Materials (residue)

Small Fraction



Fines



Pre and Post Installation Audits

Summary of Pre Project Audits Conducted by Nexcycle

by Heacycle				
DATE	%NGR			
5-Jan-16	20%			
7-Jan-16	19%			
14-Jan-16	22%			
3-Mar-16	16%			
4-Mar-16	21%			
17-Mar-16	23%			
24-Mar-16	27%			
7-Apr-16	29%			
14-Apr-16	22%			
21-Apr-16	22%			

Summary of Post Project Audits Conducted by Nexcycle (Winter)

DATE	%NGR
23-Jan-17	7%
24-Jan-17	7%
25-Jan-17	7 %
26-Jan-17	5%
27-Jan-17	9%

Summary of Post Project Audits Conducted by Nexcycle (Fall)

DATE	%NGR
18-Oct-16	4%
18-Oct-16	6%
19-Oct-16	4%
20-Oct-16	4%
21-Oct-16	4%

Summary of Post Project Audits Conducted by Nexcycle (Spring)

Nexcycle (Spring)		
11-Apr-17	4%	
12-Apr-17	6%	
13-Apr-17	5%	
19-Apr-17	7%	
20-Apr-17	6%	
21-Apr-17	7%	

Financials

Project Costs	
Process Equipment	\$ 650,000.00
Domestically Sourced Materials, In House Labour and Additional Structural	\$ 130,000.00
Engineering Services and Permitting	\$ 20,000.00
	\$ 800,000.00

Project Summary of Annual Costs, Savings & Diversion for the Glass Cleanup System	Annual	Total	Total
	Tonnage	Expense	Revenue
Total Incoming contaminated glass stream 2016	3900	\$ 223,665.00	
Residue from incoming glass	1180	\$ 67,673.00	
Remaining other recyclables in the glass	240		
Net glass tonnage directed to Market	2480	\$ 27,280.00	
Savings in landfill cost			\$ 128,712.00
Gain from aluminum removed from glass	100		\$ 166,600.00
Annual revenue gain from new glass system			\$ 295,312.00

Payback 2.71 Years

In Summary

LESSONS LEARNED

- Equipment exceeded our expectations
- Stand alone system vs integrated into the process

NEXT STEPS

- Continue to audit materials being processed to gain more consistent information
- Partner with other Municipalities to assist them in cleaning up this problematic material so it can be marketed



Maximizing Revenues at the City of Hamilton CIF Project #849

Jen Addison
City of Hamilton



Overview

- Background:
 - mass balance audit, implementation of recommendations, measurement & monitoring
- Impacts
 - increased capture, decreased residue, improved film management
- For more information:
 - Jen Addison, MRF Project Manager
 - Jennifer.Addison@hamilton.ca



Residue Recovery Line

Container Line Upgrades

Audit Findings (816.2)	Improvements Implemented (849)
Misconfigured film grabber	Repaired
Overburdened optical sorter	Installed second optical
Loss of high value commodities to residue	Installed residue recovery line
Film plastic impeding material flow	Repurposed Titech optical to capture film

Design Challenges



- Limited space
- PET transport to baler
- Budget escalation
- Changes to the Canadian Dollar

Material Challenges

- 2D materials
- Film Plastic
- Undetectable / Un-capturable Material
- Moisture



Container Line Upgrade Evaluation



Machinex PET Optical Sorter - MACH Hyspec

- Post-installation mass balance audit
- Comparison of pre and post installation audit findings
- On going, 12 month, internal measuring & monitoring effort

Pre & Post Capture Rates

Material Recovery Rates 2014 VS 2017

Targeted Material	Pre- Recovery Rate (%)	Post- Recovery Rate (%)	Absolute Difference
PET	73.1%	87.2%	14.1%
Aluminum UBC	84.3%	88.2%	3.9%
HDPE	81.2%	77.4%	-3.8%
Polycoat (cartons)	73.6%	66.0%	-7.6%
Film	55.1%	78.5%	23.4%

Residue Recovery Line

Targeted Material	Material Available for Capture (%)	Material Recovered (%)
PET	6%	3%
Aluminum UBC	9%	6%
Polycoat (cartons)	44%	27%
HDPE	11%	6%

Landfill Residue Reduction

12 month internal study

- Compares MT residue sent to landfill 2016 VS 2017
- Recovery of "missed commodities"
- Increase capture of film = reduction in film sent to landfill
- Cost savings

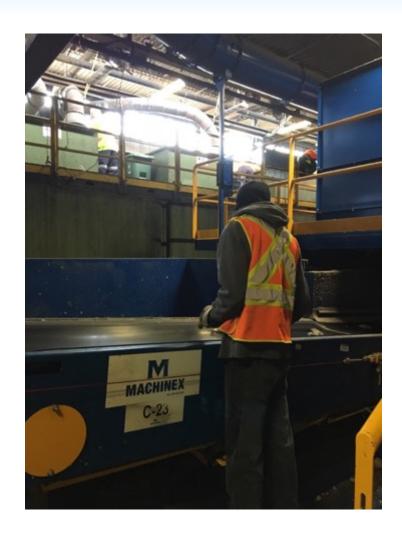
Material	Q1 2016	Q1 2017	Difference	Difference
	Landfill (MT)	Landfill (MT)	(MT)	(%)
Residue	1,592	1,326	267	-17

Project Costs

Upgrade/Improvement	Cost
Capital Investment	\$1,752,000
Measuring & Monitoring Program	\$18,000
CIF Contribution	-\$705,000
TOTAL NET COST (approximate)	\$1,065,000

Next Steps

- Post installation audit results
 - 5.5% overall capture increase
 - >\$160,000 revenue increase
 - Decrease in landfilling fees
- Further tweaks to the system need to be considered:
 - 2017 Optimization Audit



Why Auditing Pays Off

- Determine material capture rates
- Measure & monitor equipment performance
- Quantify "missed" recyclables
- Identify opportunities to increase revenue
- Identify opportunities for <u>Continuous Improvement</u>

"A Healthy Line is a Wealthy Line"



GIS Collection Point & Service Level Mapping System CIF #820

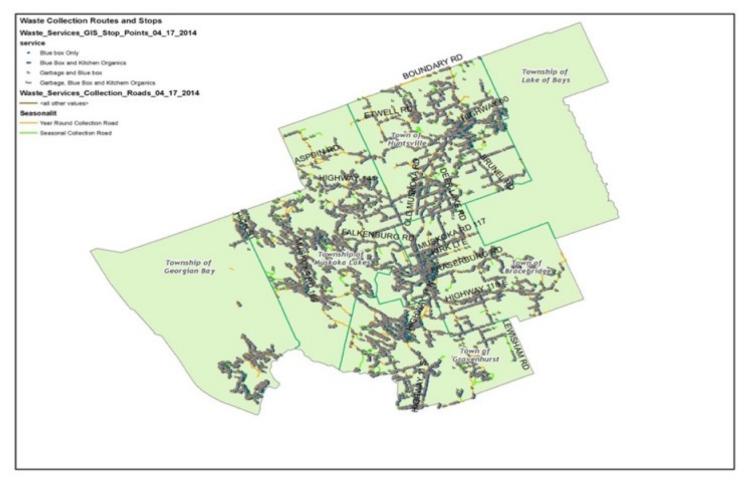
Jamie Delaney
District Municipality of Muskoka



Project Highlights

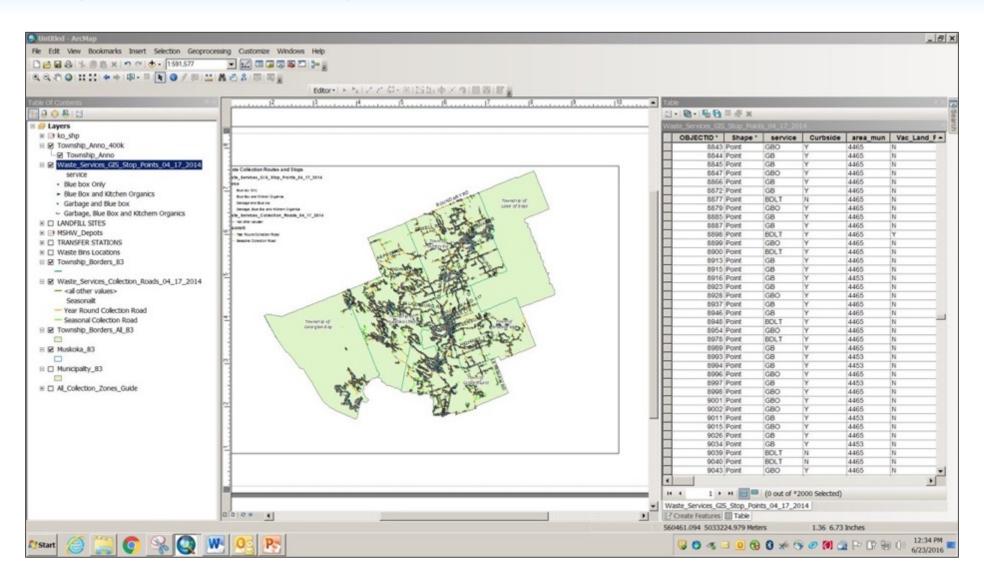
- Project goal:
 - To improve the effectiveness & efficiency of Muskoka's collection system through enhanced data management
- More information:
 - jdelaney@muskoka.on.ca
 - muskoka.on.ca

District of Municipality of Muskoka

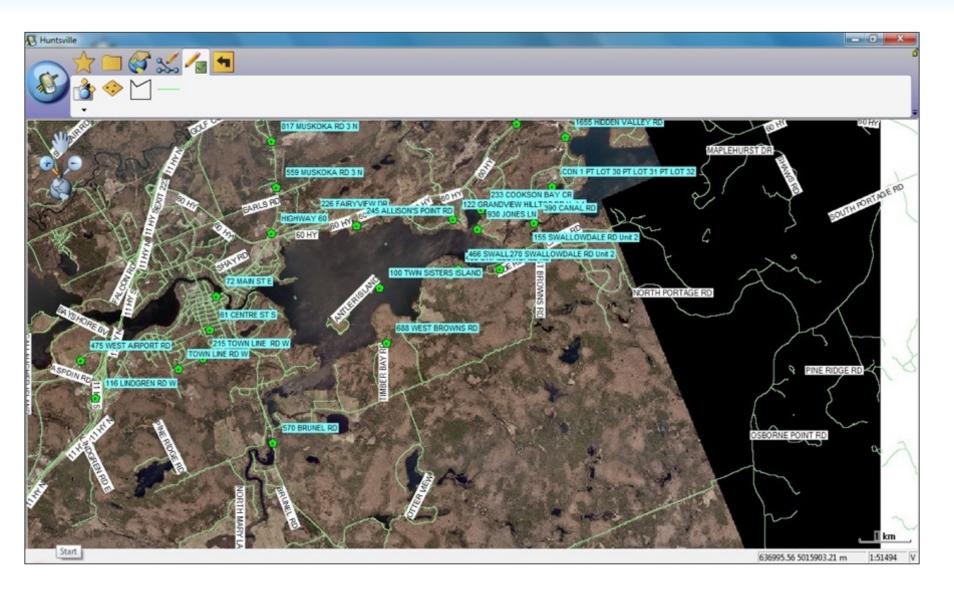


Do You Know Where The Waste Is?

Desktop GIS ArcMap (ESRI)



Field GIS ArcPad (ESRI)



The Road Map to Success

- Hard copy maps & collection street lists
- Using existing GIS databases (Road network, MPAC, & 911) create representation of Curbside Collections & stop locations & type (residential vs. ICI)

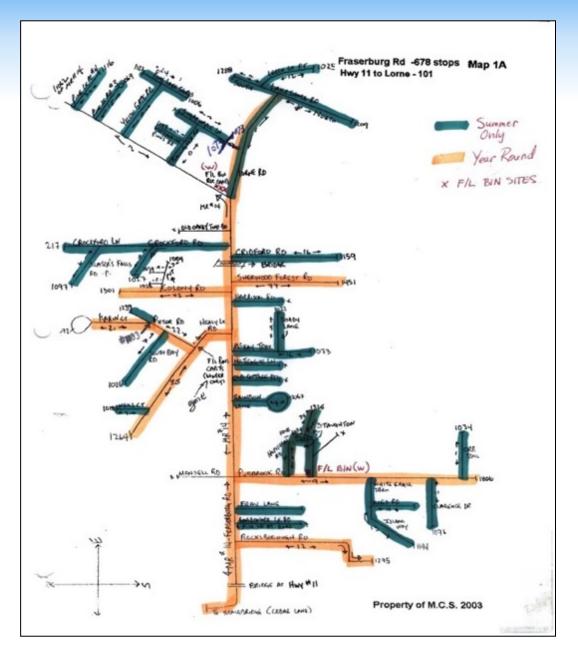


 Using field & workstation GIS editing, locate the stops along the routes spatially

Improvement

- Cost & time to update maps by hand
- Hand drawn route maps

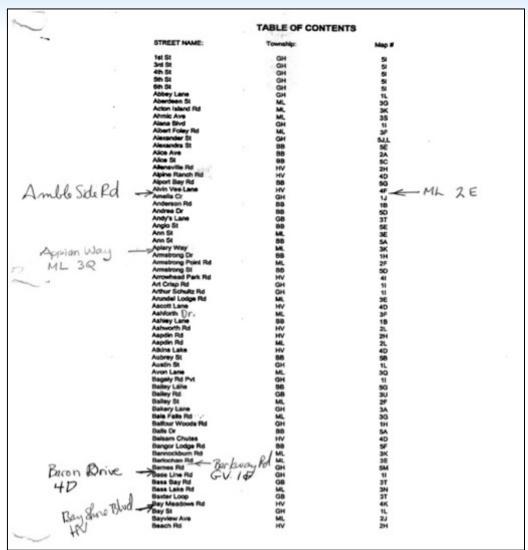


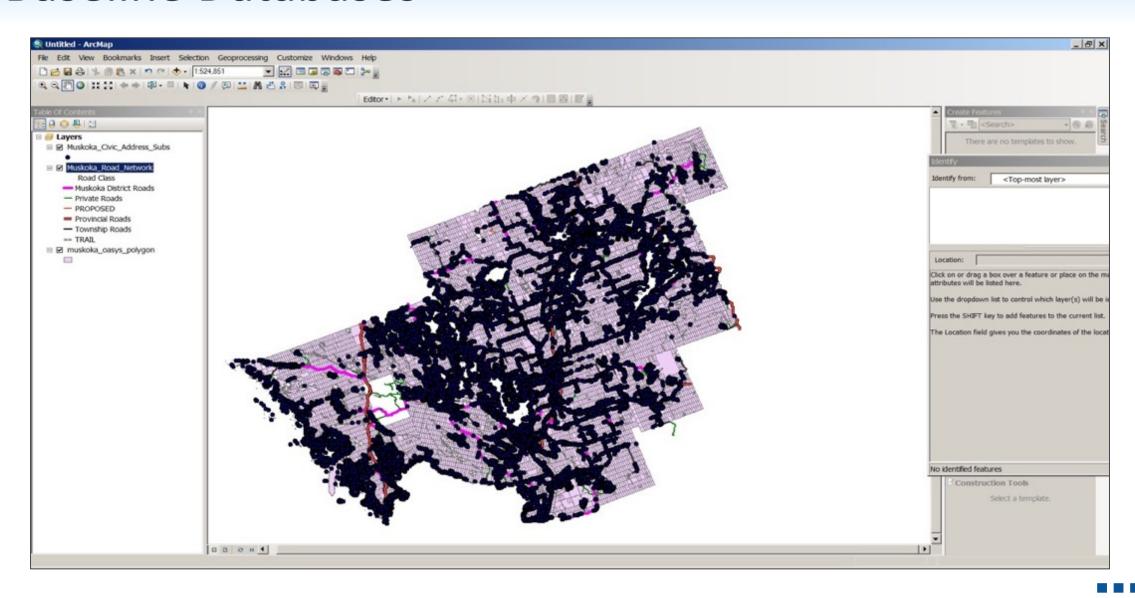


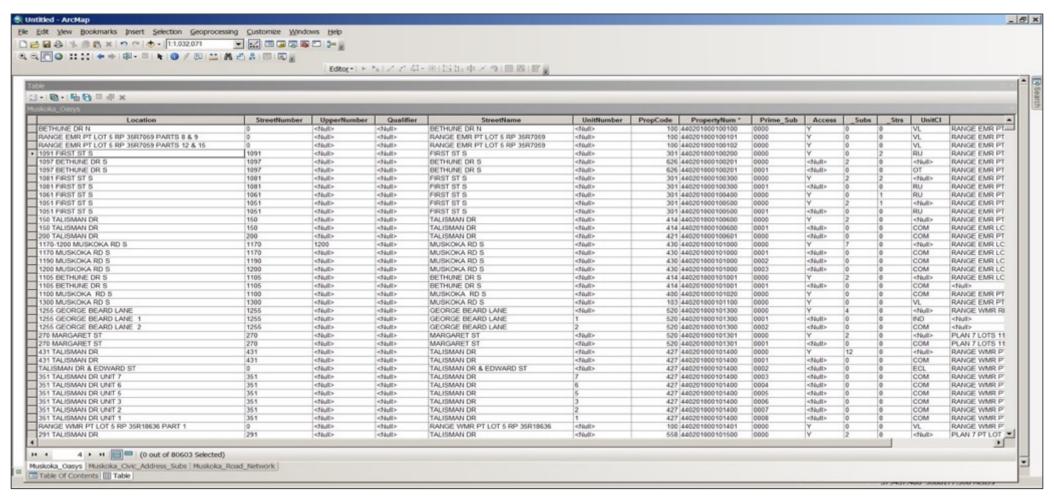
Updates

Revising existing documents to include new information

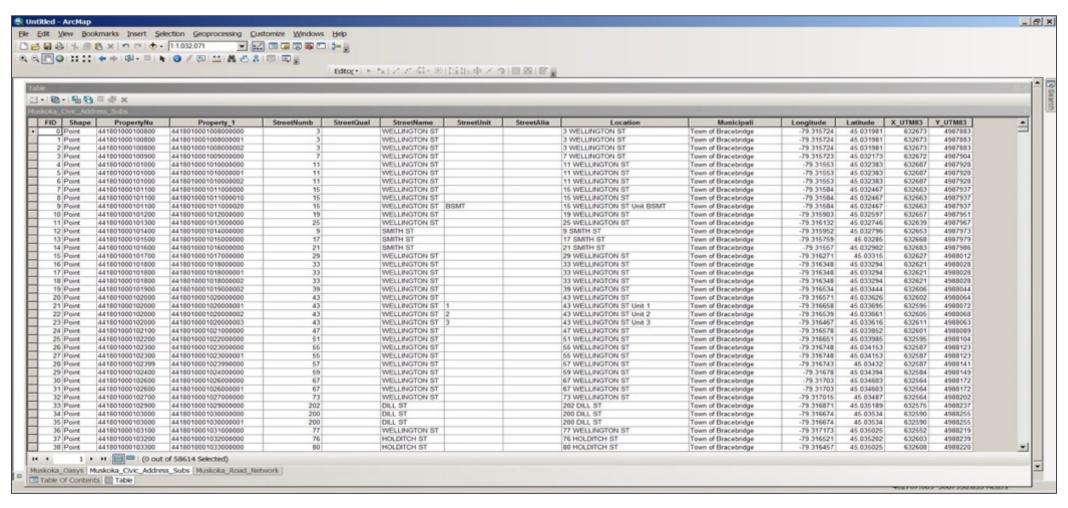




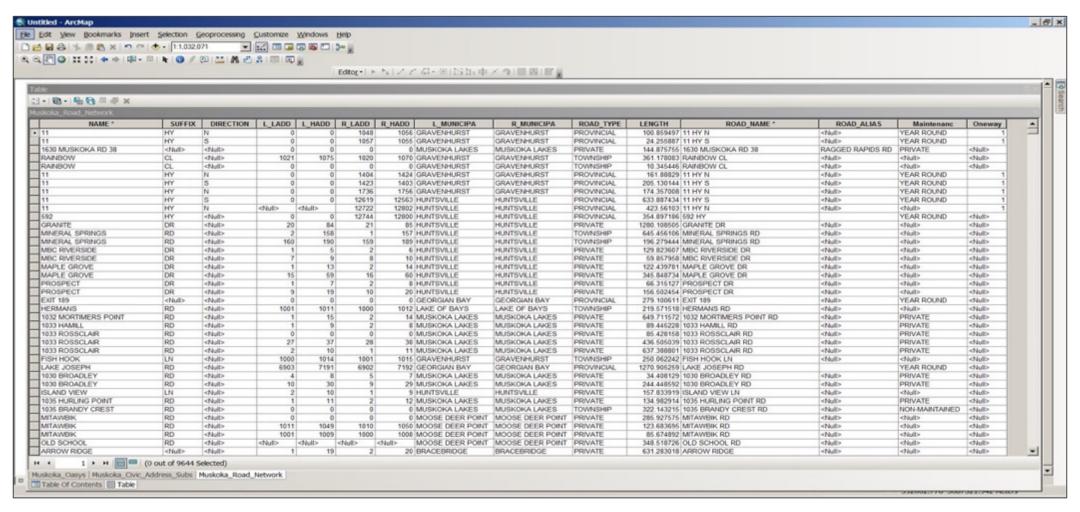




MPAC Dataset

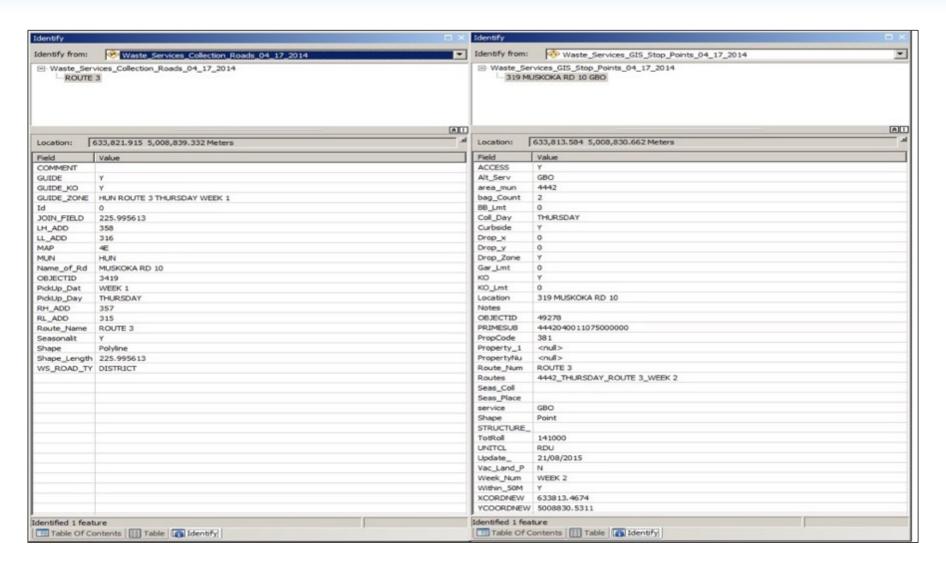


911 Point Dataset

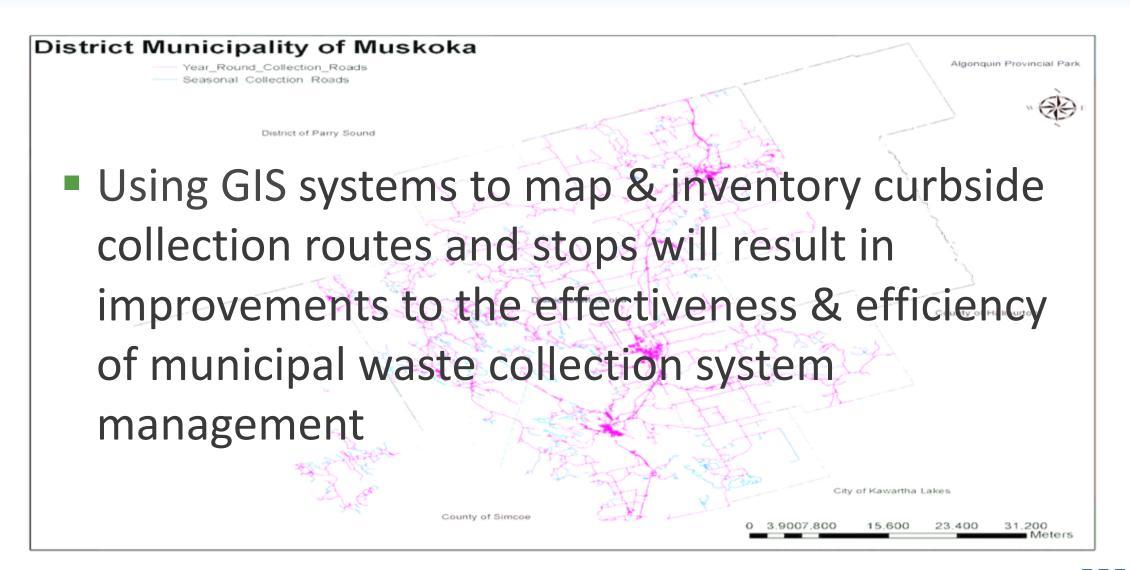


Road Centerline Dataset

Road & Stop Database Metadata



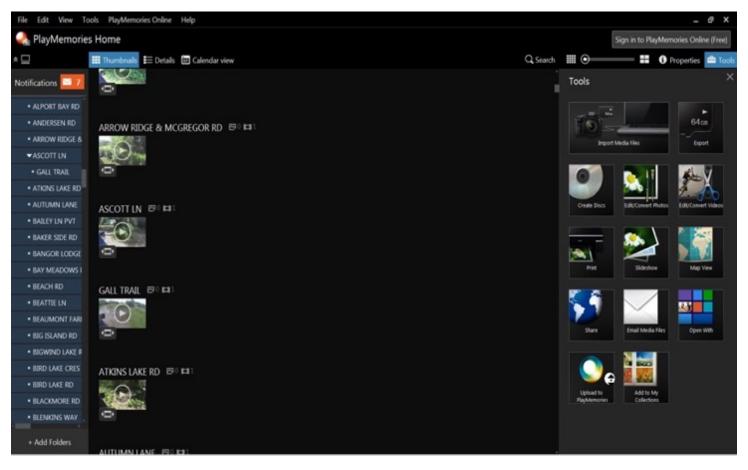
What Did We Learn?



Record Update Script for ArcPad Edit Tracking

```
Update_Edit_Date
Option Explicit
Sub Automatic_date_update
         Dim objLayer, objRS, objRec, objFields, objfield
         Dim strDate
         set objLayer = thisevent.Object
         1 TO GET THE SELECTED RECORD
         set objRS = Map.SelectionLayer.Records
objRS.Bookmark = Application.Map.SelectionBookmark
         set objFields = objRS.Fields
strDate = CStr(formatDateTime(Date, vbShortDate))
         objFields("UPDATE_").Value = strDate
         objRS.Update
         set objRS = Nothing
```

Point of View Video Software



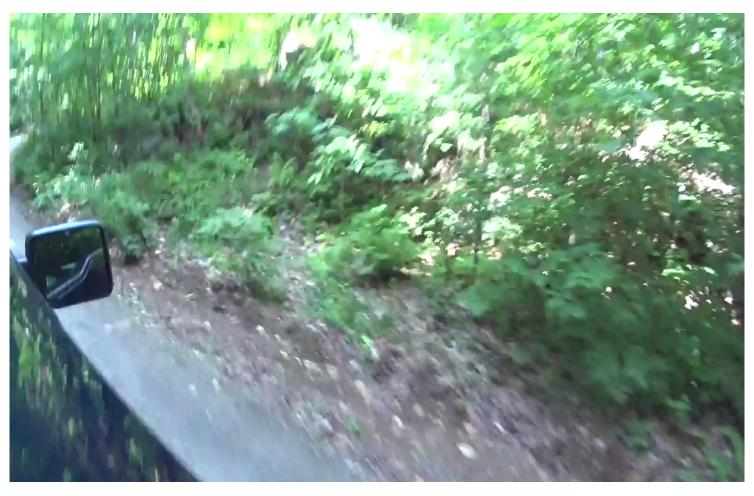
Sony PlayMemories Software

Point of View Camera & Remote



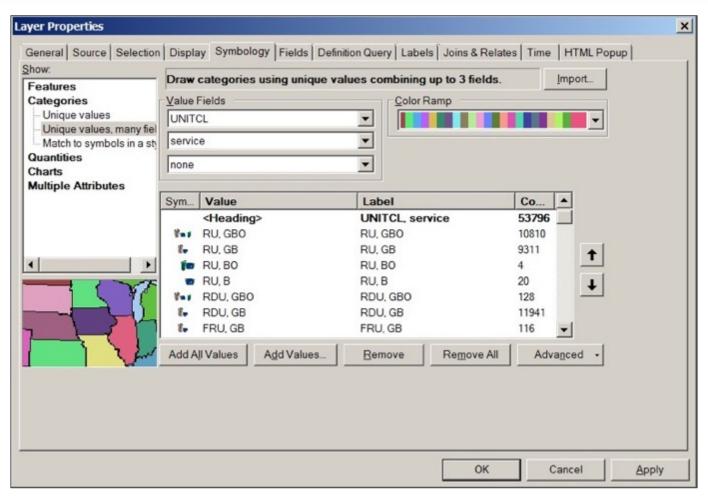
Sony HDR-AS100V & RM-LVR1 Remote

Point of View Camera Video



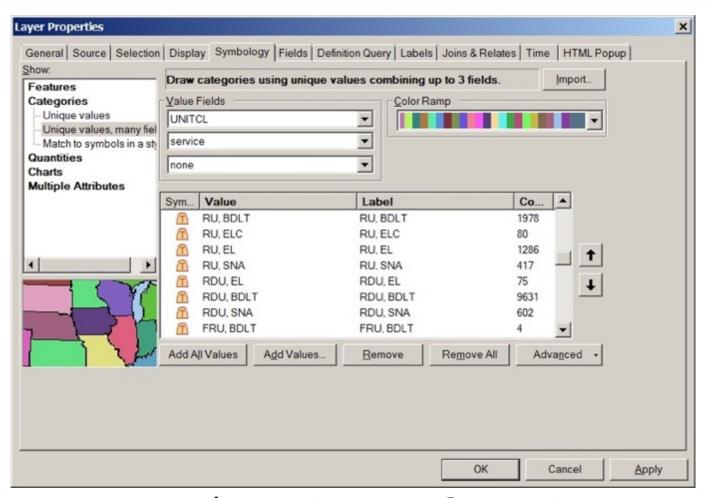
Sony HDR-AS100V

Results



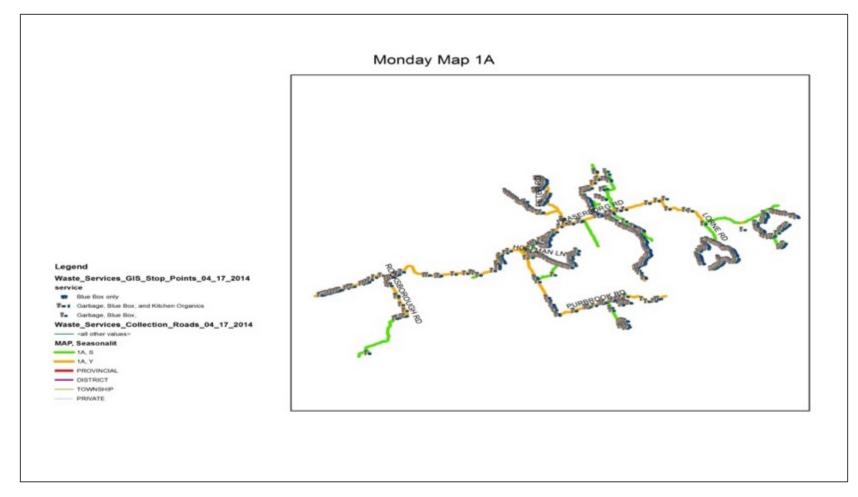
Curbside by Unit Type and Service

Results (1)



Depot by Unit Type & Service

Results (2)



Depot by Unit Type & Service

Closing Comments

- GIS-based Waste Management System Service Level
 Models can be developed in house with existing data
- For varied collection route types (seasonal roads) field verification is necessary for locating stops along routes
- Collection Models lead to improved efficiency & effectiveness

MRF Mass Balance Study Trends: How the Findings Can Help You

Carrie Nash CIF Project Manager

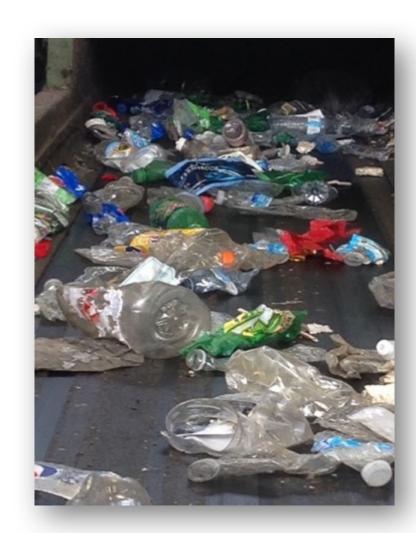


Background

- Performance Audit funding available through the REOI
- Funded Audits in 5 facilities
 - 2 single stream
 - Peel Region, Bluewater Recycling Authority (BRA)
 - 3 dual stream
 - Hamilton, Essex Windsor Solid Waste Authority (EWSWA), Waterloo Region

MRF Performance Audits: What Are They?

- A mass balance study to determine:
 - Efficiency & effectiveness of equipment & sort stations
 - Where inefficiencies lie
 - Extent & cost of problem
 - Where improvements are most needed to improve material management & capture & drive down costs



MRF Performance Audits: How Do They Work?

Equipment/Sort Station	Target Material	Expected Efficiency	Efficiency	Purity	
HDPE – Manual	HDPE		80%		
Fine Screen	Glass	90%	98%	95%	
OCC Screen	OCC		52%	85%	
ONP Screen	ONP/Mixed fibre		84%	76%	
Film Grabber	Plastic film	30%	0%	0%	
Magnet	Steel	90-98%	97%	92%	
Eddy Current	Food & beverage	90-95%	80%	91%	
Optical Sorter	PET	90-95%	88%	95%	
Dual Optical Sorter	Polycoat cartons	00.000/	60%	91%	
	Mixed rigid plastics	90-98%	35%	85%	

MRF Performance Audits: How Do They Work?

	Material Flow													
Commodity	Residue - Pre-Sort	E	200	Glass	Mixed Fibre	Residue - Fibre Line	Shell	Aluminum	PET	Mixed	Polycoat Cartons	HDPE	Residue - End of Line	Total
Film	13%	56%	1%	0%	16%	9%	0%	0%	0%	0%	0%	0%	5%	100%
occ	0%	0%	61%	0%	37%	1%	0%	0%	0%	0%	0%	0%	1%	100%
Glass	1%	0%	0%	92%	3%	0%	0%	0%	0%	0%	0%	0%	4%	100%
Mixed Fibre	2%	0%	3%	0%	88%	1%	0%	0%	0%	0%	0%	0%	5%	100%
Steel	2%	0%	0%	0%	9%	0%	82%	0%	0%	0%	0%	0%	6%	100%
Aluminum	2%	0%	1%	0%	14%	2%	0%	72%	0%	0%	0%	0%	7%	100%
PET	2%	0%	1%	0%	12%	1%	0%	0%	79%	2%	0%	0%	4%	100%
Mixed Plastics	15%	0%	6%	0%	24%	5%	0%	0%	1%	25%	0%	0%	23%	100%
Polycoat Cartons	1%	0%	0%	0%	28%	1%	0%	3%	1%	0%	51%	0%	16%	100%
HDPE	1%	0%	2%	0%	2%	1%	0%	0%	1%	4%	0%	81%	8%	100%
Residue	21%	6%	1%	5%	27%	12%	0%	0%	2%	0%	0%	0%	24%	100%

MRF Performance Audits: How Do They Work?

Materials	Avail. Tonnes	Capture Rates (%)	Captured (tonnes)	Expected Revenue (\$)	Actual Revenue (\$)	Net Diff. (\$)
Aluminum Prime	626	84%	528	\$1,095,000	\$923,000	-\$172,000
Aluminum B-Grade	87	63%	54	\$98,000	\$62,000	-\$37,000
PET	2,842	73%	2,078	\$1,125,000	\$822,000	-\$303,000
HDPE	993	81%	806	\$607,000	\$493,000	-\$114,000
Mixed Plastics	1,406	43%	606	\$77,000	\$33,000	-\$44,000
Film	1,116	55%	615	\$0	\$0	\$0
Cartons	376	74%	277	\$40,000	\$30,000	-\$11,000
Steel	1,372	94%	1,288	\$423,000	\$397,000	-\$26,000
Glass	3,100	98%	3,034	-\$85,000	-\$84,000	\$2,000
TOTAL	11,917	78%	9,286	\$3,380,000	\$2,677,000	-\$704,000

MRF Performance Audits: Why Undertake One?

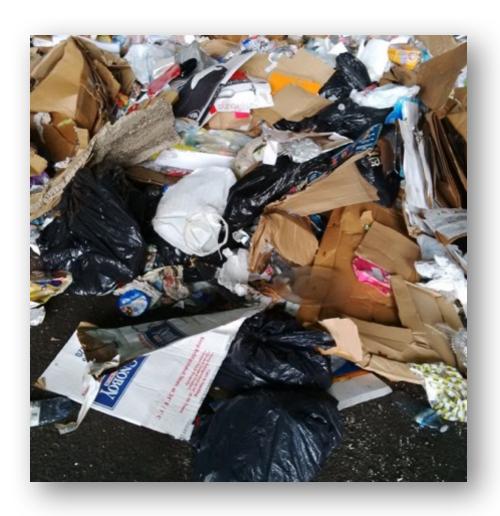
- Determine effect on MRF performance & material management with:
 - Single vs. dual stream
 - Changes to packaging mix
 - Inbound composition shifts (lighter, smaller, composite materials)
 - Contamination
 - Resident confusion, apathy
 - Impact of hard to serve sectors on MRF
 - MR public areas such as parks
 - Market fluctuations
 - Price drops, market closures, foreign policy changes

Inbound Material Mix

- Stark difference between sites
 - Ranged from ultra clean to heavily contaminated
- Continuing evidence of lightweighting
 - More film & small rigid plastics
 - Less newspaper & fine paper



Contamination



- Impacts sorting efficiencies, capture rates & bale purity
- Dual stream challenge
 - Cross contamination
- Single stream challenge
 - Medical waste, scrap metal, oversized wasted, electronics
 - Downtime

Equipment & Material Handling

- Audit helped <u>quantify</u> the problem
 - Film plastic management in Hamilton
- Audit sometimes revealed small, easy fixes
 - Air compressor in EWSWA
- Equipment configuration & maintenance matters
 - Clean up material as much as possible before the optical
 - Proper maintenance to avoid downtime & costly repairs
- Sometimes an equipment fix doesn't exist
 - Bag breaker for small tied off grocery bags
 - Plastic film capture

Other Themes & Trends



Residue

Monitor throughout process to determine where the leak is

Material Capture

Low capture rates for high value materials

Equipment

- Neglected record keeping leads to overspending on maintenance
- Dual eject optical sorters underperform

Key Takeaway: We Need to Widen Our Approach



Collection

Processing

Markets

Markets

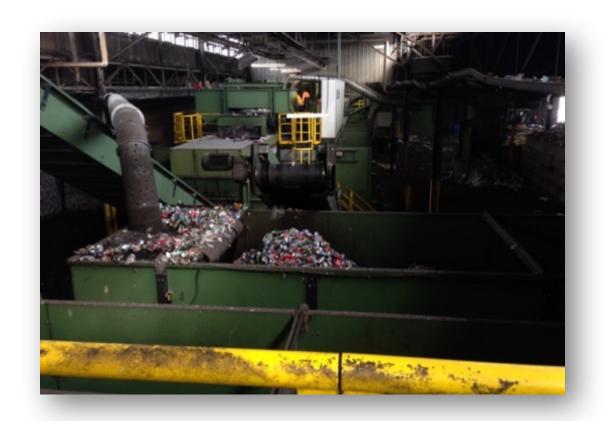
Processing

Collection

P&E

Policy & Enforcement

Key Takeaway



- MRF audits are barometer of performance, & key indicator of where time & budgets would yield best return on investment
- Visit CIF Projects web page for individual reports for each site

Questions





Enjoy Your Break



