Memo



To: Mike Birett From: Kerrie Skillen

Waste Diversion Ontario Stantec Consulting Limited Continuous Improvement Fund Office 3430 South Service Road,

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File: 1054270 Date: August 28, 2009

Reference: Route Optimization Software Review

1.0 Consulting Overview

Stantec Limited conducted a review of software providers to identify potential vendors of route optimization software. A list of potential software providers was identified through:

- a review of industry magazines;
- an internet search using Google;
- discussions with Stantec senior waste management staff; and,
- discussions with Stantec transportation analysts.

The following is a list of providers that suppy route optimization software as standalone products that are not linked to other services such as tracking, billing, and/or extensive reporting.

- Fleet Route, provided by C2Logix
- eRoute Logistics, provided by Institute of Information Technology
- RouteFinder 3.00 for ArcGIS 8&9 and RouteFinder 3.62 for MapInfo, provided by Route Ware
- Route Smart ArcGIS, provided by Route Smart Technologies

Each of the software providers will conduct demonstrations using sample data provided by the client. It is recommended that each software provider be contacted to set up a demonstration of their product.

See Table 1-1 for details on software capabilities, data requirements, support system requirements, cost and contacts.

2.0 Closure

If you have any questions or would like further clarification on our results, please contact me directly at 905-631-3923 or by email at Kerrie.Skillen@Stantec.com at your earliest convenience.

One Team. Infinite Solutions.

Stantec

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Sincerely,

STANTEC LIMITED

- Original Signed By -

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Team Leader and Project Manager, Ontario Solid Waste Services

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c. Jim McKay, Stantec Consulting Limited

Table 1-1 Summary of Software Providers

Software	Provider	Sample of Capabilities	Data Source	Software Support System Needed	Cost	Reference Municipalities	Contact
Fleet Route	C2Logix – operated by Gershman, Brickner and Bratton Inc., GBB	 Specify the maximum and minimum number of hours, stops, capacity, dump trips and distance desired for each vehicle. Balance your service days and districts. Control the types of turns made such as minimizing U-turns, specifying culde-sac turn rules, etc. Find the closest dump points in the route within the limits of the total load. Find the closest transfer stations/landfills for each vehicle for each dump trip and allocate vehicles to the optimal depot. 	Client provides street network and addresses for stops to C2Logix. C2Logix uploads data into software package and generates the route map for the client. Format: Excel or GPS coordinates. C2Logix can update street network data using Navteq data (at a cost).	Software Option Software package is operated directly by the client. Requires Windows 98, NT, or XP based operating system, and ESRI ArcGIS version 9.x	Base Price: Cost unknown. Depends on amount of time required to generated maps. Estimate: Community of 13 000 residents = approximately \$25,000 US Community of 100,000 residents = approximately \$40-50,000 US Maintenance Agreement (Optional): Approximately 20% of the contract fee. This includes technical support. Updates to software are free. Technical Support: If choose not to purchase maintenance agreement, are required to pay for technical support: 150US/hour	City of Ontario, California, USA Total cost \$88,723 – included single license, installation of software, initial route optimization, training, and one-year of maintenance Metropolitan Government of Nashville and Davidson County, Tennessee City of Edmond, Oklahoma Miami-Dade County, Florida	Bob Roberts Route Optimization Consultant C2Logix Route Optimization Solutions 9450 W. Cabela Drive, Suite 3259, Glendale, AZ 85305 USA Direct: 480.686.4672; Main office: 703-698-5001 Website: www.C2Logix.com
			Client provides street network and addresses for stops to C2Logix. C2Logix uploads data into software package and generates the route map for the client. Format: Excel or GPS coordinates. C2Logix can update street network data using Navteq data (at a cost).	Service Option: Program hosted by C2Logix. Client needs GIS software to use program: ESRI ArcGIS version 9.x If client does not have GIS software, can request reports in pdf or view them in ArcView. Client has access to program and ability to manipulate routes (direction and stop sequences only).	Base Price: Cost unknown. Depends on amount of time required to generated maps. Estimate: Community of 13 000 residents = approximately \$25,000 US Community of 100,000 residents = approximately \$40-50,000 US Maintenance Agreement: Do not have to purchase a maintenance agreement. Technical Support: 150 US/hour		

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eRoute Logistics	Institute of Information Technology (IIT)	 Daily and weekly route balancing Provides routing for residential or commercial collection Considers break and lunch times and customer time windows Considers speed limits, turn restrictions and adheres to site of street for residential restriction Allows for multiple vehicle load and unload locations 	Client provides addresses for stops to IIT. IIT uploads data into software package. IIT provides street network. IIT generates the route map for the client. Client can also provide hours of operation for depots, MRF, etc, as well as vehicle capacity. Format: Excel or GPS coordinates. However, generally any text file is compatible.	Service Option: Program hosted by IIT. Client has access to program through a web-based portal. Client can log into program online using an access code. Client can make modifications to the program anytime.	Base Price: Approximately \$40,000 US plus additional costs for each vehicle in the fleet. Additional cost price per vehicle decreases as number of vehicles increases. Licensing Fee: 20% of contract cost and includes upgrades and technical support. Technical support is available during regular working hours. Client is supplied with pager number to contact sales manager in case of need.	South Oregon Sanitation, Grants Pass, Oregon Cost: Approximately \$20,000 (10 automated routes covering 23, 000 customers) City of Houston City of Memphis City of San Diego City of Shreveport City of Waco	Jim Phillips Sales 5910 FM 1488 Magnolia, TX 77354 USA Cell: 310-722-2029 Office: 713-559-4208 Email: jphillips@e-iit.com Website: www.e-iit.com
RouteFinder 3.00 for ArcGIS 8&9 and RouteFinder 3.62 for MapInfo	Route Ware	Provides three versions (free, standard and pro). Choice depends on functions. Calculate routes with any number of points Calculate the best sequence in which to visit a number of customers Determine the shortest or fastest path (using any package) Identifies cul-de-sacs, can close or slow down streets (using Propackage)	Client provides street network and addresses for stops to Route Ware. Route Ware uploads data into software package and generates the route map for the client. Format: Format for addresses is unknown. Client can use Statistics Canada Road Network Files for the street network.	Service Option: Programs are hosted by Route Ware. RouteFinder 3.00 for ArcGIS 8&9: Requires user to have ArcGIS 8.x/9.x (ArcView/ArcEditor/ ArcInfo). RouteFinder 3.62 for MapInfo: Requires user to have any 32-bit Windows version (5/98/ME/NT4/2000/XP) and MapInfo 4.1.2 or newer. Both programs also require RW Net, which works on Windows. RW Net is purchased through Route Ware.	RouteFinder: Free: No cost for street networks with 3000 links or less (equivalent to a town of 50,000 residents) Standard: 900 Euro/user Professional: 1500 Euro/user RW Net: Standard: 1000 Euro/developer Professional: 2000/developer Support and Maintenance (for all packages): 270 Euro/year	Granger Container Services, Lansing, Michigan Greater Vancouver Transportation Authority Ville de Quebec	Uffe Kousgaard RouteWare Trægården 9, 2 th 4000 Roskilde Denmark Email: uffe@routeware.dk Website: www.routeware.dk

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Route Smart	Route Smart	•	Side-of-street, address-	Client:	Software Option:	Sales representative would not	Area Disposal Co.	Jessica Cearfoss
ArcGIS	Technologies is a		specific routing	Client provides street	Software package is operated	provide detailed cost estimate.	Chillicothe, Illinois	Business Development
	wholly-owned		calculations	network and addresses for	directly by the client. It is an			Manager
	subsidiary of			stops to Route Smart. Route	extension of ESRI ArcGIS	Pricing is based on a licensing	City of San Diego	
	Bowne AE&T	•	Select priority areas to be	Smart uploads data into	platform.	model.		8850 Stanford Boulevard,
			serviced first	software package and			Sacramento County	Suite 3250
				generates the route map for	Training is provided by Route	Installation of application is		Columbia, MD 21045
		•	Can build in time	the client.	Smart.	possible for an unlimited number	City of Cleveland	USA
			constraints (define best			of users.		
			time to service a street)	Format: Excel, Access,	Service Option:		City of Folsom	1-800-977-7284, ext. 3100
				Dbase, ASCII text files or	Program hosted by Route	Price varies depending on		1-410-290-0226
		•	Define flow intake data	via ODBC connection.	Smart. Client has access to	implementation costs,		
			(i.e. amount of waste to	Generally any text file is	program through a web-based	population or fleet size.		Email:
			be picked up per mile)	compatible.	portal.			jcearfoss@routesmart.com
						Yearly maintenance fee is 20%		
		•	Route reports can be	Route Smart Technologies:	Ideal for clients who does not	of the licensing fee and covers		Website:
			generated and distributed	Navteq is used as default	have technical expertise in	possible upgrades.		www.routesmart.com
			to collections crews	data when client does not	GIS applications, or a specific			
				have own data.	role in charge of route	Technical support is available.		
		•	Balance routes based on		logistics.			
			time or volume			Training is available and		
			parameters such as house			recommended, and lasts		
			counts			approximately 10 days which is		
						included in the licensing fee.		