## **Township of Gillies**

CIF Project # 265

## **Development of Waste Management Communications**

**Project Report** 

September 2012

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### 1 Overview

#### 1.1 Background

The Municipalities of Conmee, Gillies, O'Connor, Oliver Paipoonge, and Shuniah are located adjacent to the City of Thunder Bay and have a combined population of approximately 5,000 people. The communities also consist of a large seasonal population that own cottages and seasonal property.

The municipalities own and operate small landfill sites that residents and commercial businesses use to dispose and recycle their waste material. The current recycling system consists of residents sorting recyclable material onsite at the landfill into bunkers and bins, which is then shipped to a contractor for processing and marketing. The promotion and education program is limited and the recycling operation needs improvement if it is to be effective. The municipalities collaboratively developed the report *Moving on Diversion*, a joint recyclable material diversion plan based on best practices in other Ontario municipalities. The plan set out a number of initiatives to increase the recycling program's effectiveness and efficiency and thereby decrease the amount of waste requiring disposal. The initiatives include:

- Research barriers to participation and develop a Communication and Public Engagement Strategy;
- Implementation of bag limits for disposal;
- Establish a joint haulage and processing contract that includes a standardized service level; and
- Improvement of local recycling depots.

The municipalities understand that waste diversion programs cost money and we have determined to assign sufficient funds for the operation of such programs. However, having limited economic resources for development and implementation of a recycling program, the municipalities obtained funding from the Waste Diversion Organization to assist with the implementation of their Recyclable Material Diversion Plan.

### 1.2 **Project Goals**

The goals of this project were to:

- To design a sustainable waste recycling system and that will allow the municipalities;
   and
- To achieve its target to divert 100% of recyclable material from disposal

### 1.3 **Proposed Initiatives**

The initiatives carried out for this project included:

- Conduct a telephone survey to determine appropriate tools and methods to maximize the diversion of recyclable waste.
- 2. Use the results of the previous task to develop a communication and public engagement plan.
- 3. Develop and deliver tools to implement the communication and public engagement plan.

## 2 Implementation

#### 2.1 Materials Developed

The following materials were developed as part of this project:

- A telephone survey with 300 residents from the five municipalities;
- A joint communications plan;
- A recycling fridge magnet and brochure;
- Recycling depot signs; and
- Recycling promotion stand for use in kiosks and displays.

The communication materials were designed in part using the communications template provided on the CIF website. The materials are shown in Appendix A.

#### 2.2 **Distribution**

The fridge magnet and brochure was distributed at the landfill site (as there is no curbside collection, and since most or all households must go to the landfill site to drop off their garbage). Additionally, new residents moving into one of the municipalities are given the brochure and magnet at the office when they come in for their landfill permit.

The recycling depot signs were installed at all of the landfill sites near the recycling stations.

The recycling promotion stand is used as needed at events and various other strategic locations within the municipalities.

### 2.3 Monitoring and Tracking

The Waste Recycling Communications Plan includes an approach for monitoring and tracking the impact of the communications program. It notes that the communications plan

should be assessed annually to review the activities completed and program results. The assessment would describe:

- Activities completed;
- Audiences reached;
- Implementation issues and possible solutions; and
- Activities for the next year.

As part of this assessment, the Municipalities will monitor:

- The number and type of calls received from the public;
- The blue box diversion rate; and
- Media coverage.

### 3 Conclusions

While the new promotional campaign is still in the early stages of implementation, there has been a perceived positive response from the public regarding the campaign materials and the municipal recycling program. The municipalities believe the new campaign will have a decisive effect on their recycling programs by increasing the amount of materials recovered through the programs thereby, making them more effective and efficient.

Appendix A – Materials Prepared

### **Fridge Magnet**



#### **Recycling Brochure**



#### YOU CAN MAKE A DIFFERENCE - RECYCLE



#### **HOW DO I RECYCLE?**

Recycling is now part of the lives of all Canadians. Doing this one small thing is an important step in helping to preserve our environment and keep our communities clean now and for generations to come.

But why recycle?

#### Recycling is smart and easy...

Sorting your household's garbage can be a quick and simple process that is part of your daily routine. By integrating recycling into your home, you can make the process easy, while doing your part to help the environment. Recycling is the fastest way to make a positive impact on the environment. It only requires you to sort your waste.

#### Recycling is good for you...

Not only does recycling help the environment, it can have a positive impact on you and your family. Recycling conserves natural resource which reduces pollution and the amount of energy needed to make new products. Recycling reduces the amount of waste in landfill, reducing the risks of water and air contamination.

By recycling at home, you help ensure your children, and future generations, will enjoy the clean and healthy, natural country you have been able to enjoy. And when you recycle, your children learn by example, and

#### Recycling is good for your community...

Cleaner air and water, less waste in odorous landfill, improved funding from go groups and greener living for the whole planet, these are some benefits of recycling.

All communities need to carefully manage the waste they produce. Recycling helps divert materials away from disposal at landfills, which conserves valuable landfill space, extends their lifespan, helps reduce the number of landfills eded and their associated costs.

When one person makes a change, it can encourage others to follow suit. Your actions, and commitment to recycling, can have a snowball effect. "Be the change you want to see in the world" – Ghandi

To learn how you can easily integrate recycling into your everyday life, contact us.



Recycling is quick and easy. By setting up recycling in your home, in key areas, you can ake the process a simple part of your day. Below are some tips and tricks to help integrate recycling into your household routines:

- Place recycling containers in key areas such as the kitchen and bathroom.
   Post recycling lists in these key areas.
- Do it right away, as soon as you are done with your product, so you won't forget.
- Get everyone involved. If all family members recycle, it is less work overall.
   Keep your blue box or recycling container clean by rinsing out recyclables before putting them in.
- Take your recyclables to your local recycling depot.

By keeping recycling as part of your daily life it is not only easier, it makes a greater impact on our local and global environment.

#### Did you know?

Recycling 1 plastic bottle saves the equivalent of 1.75 ounces of oil.

Recycling 1 aluminum can saves the equivalent of almost 2 litres of gasoline.

YES, 1 bottle or can does make a difference.
It's so easy, why not recycle?

### **Recycling Depot Sign**

# **Recycling Depot** Please place your recyclables in the appropriate recycling bins. Accepted items: Corrugated **Plastic Containers Paper** Boxboard Cardboard (like cereal and tissue boxes) **Steel Cans Cartons** (food and other steel (milk and juice cartons and **Aluminum Cans** cans) Tetra-Paks)

### **Recycling Promotion Stand**

