

## CIF Project #379 – Multi-residential Train-the-Trainer Workshops

### Project Background

There is growing recognition that the roles of the superintendent and property manager are critical to increasing waste diversion in multi-residential buildings. CIF has funded municipalities to implement best practices in their multi-residential programs (e.g. site visits, increasing recycling container capacity, P&E production, etc.) and for many the next step involves piloting ‘softer’ initiatives to explore the role of the human factor in multi-res recycling including building successful relationships with building staff and property managers. Project 379 was developed to support these next steps.

### Methodology

Under Project 379, CIF developed a training program for municipal staff. Through a one-day workshop municipal staff learn about adult education principals and practice delivering the workshop curriculum and improving their facilitation skills with the goal of becoming more effective at planning and delivering recycling workshops for multi-res stakeholders.

In addition to training municipal staff to lead workshops, Project 379 developed a recycling workshop toolkit for municipalities to readily customize with their own specific municipal program information. The workshop toolkit includes all aspects of planning and delivering a workshop, such as a planning guide, needs assessment survey, workshop activities, and PowerPoint template slides.

### Summary of Results

Two train-the-trainer workshops were held in the June 2011. A total of 50 participants attended, representing 20 municipalities. Both workshops were at maximum capacity and as a result of the high demand for this training program, two additional training workshops were run in 2012 (CIF Project 434), and funding support was provided to municipalities to develop and implementation multi-residential workshops in their municipalities. The Recycling Workshop Toolkit is available on the CIF website (PowerPoint template at right)

