



Next Steps in Continuous Improvement

The Exercise – 40 minutes

For the on-line facilitated discussion, you will be assigned to one of two groups and your call-in information has been supplied. The online discussion will be slightly different than what will take place in the room. Each of the groups will have priority topics that will be dealt with first. Time-permitting, other topics will be touched-on.

The groups will review the practices and questions in a facilitated discussion format. The moderator will ask for any input and will lead the discussion.

Given the size of the group, we ask that you try not to talk over anyone who is speaking. When speaking, please identify yourself so the people on the phone know who is talking. The moderator will have the final say and will set time limits and such. The moderator will have a list of phone participants and will direct questions to key people as needed.

STEPS

1. Review the practices applicable to the focus topics for the group to which are you are assigned.
Note: If time permits, the other topic may be touched on.
2. For each practice, the group will discuss (go over) the practices and Questions/Issues/Ideas for discussion and inclusion of additional evaluation or research you would like to see completed before you would try this practice in your municipality.
 - After reviewing the information on the sheet, there will be an opportunity to add other best practices/ideas that are worth further consideration. They will be recorded along with where are they being used and what further evaluation is required to prove out this practice.
 - There will be an opportunity to bring up any other priority issues we need to collectively deal with before the end of 2012.